



Terms and conditions

These general terms and conditions apply to every camping pitch or accommodation provided by Buitenleven kamperen.

Reservations

- The reservation is final once you have received confirmation. The confirmation also serves as proof of reservation.
- A minimum age of 18 applies to booking a stay.
- The camping pitches are made available for rental for a specific number of persons and may not be occupied by a larger number of persons.

Payment

Within 7 days of receiving the confirmation, you must pay 50% of the amount due. The remainder must be transferred to our bank account no later than 6 weeks before arrival. If you make a reservation within six weeks of arrival, the entire amount must be paid at once.

Arrival and departure

On the agreed arrival day, you can check in after 2 p.m. Check-out must be completed before 12 noon. Check-in for ready-made accommodations is at 3 p.m. and check-out is at 11 a.m. If you leave the rented camping spot or accommodation earlier than the agreed rental period, Buitenleven has the right to charge the full price, without you being entitled to a (partial) refund.

The camping pitches and accommodations must be left in the same state of cleanliness as upon arrival. If you fail to comply with this or if there is damage, an additional amount will be charged.

Camping pitches

You may place the following on our camping pitches:

- 1 bungalow tent or 1 trailer tent or 1 caravan with awning or 1 motorhome. Maximum 6 persons (including babies) per pitch

Cancellation

In case of cancellation:

- Within 2 months to 1 week before the arrival date 50%.
- Within 1 week before the arrival date: 75%.
- On the day of arrival 100% of the agreed price.

We therefore advise you to take out good cancellation insurance. If you cancel for a valid reason, you will be reimbursed the full travel sum. In case of cancellation, please send an email to: info@buitenlevenkamperen.nl

Pets

Pets are allowed for a fee. A maximum of 2 pets (dogs or cats) are allowed per camping pitch. Pets are not allowed in the sanitary building, rental accommodations or covered facilities. Pets must be kept on a leash and walked outside the campsite.

Agreements for a pleasant stay

All guests must adhere to the rules and code of conduct established by Buitenleven Camping.

Liability

Buitenleven kamperen is not liable for: damage or injury resulting from the stay or from the use of the facilities on the grounds; facilities and/or amenities becoming unusable and/or out of service, unless there is demonstrable negligence. Buitenleven kamperen is not liable for malfunctions and services or shortcomings in services provided or supplied by third parties.

Force majeure

In the event that Buitenleven kamperen is unable, temporarily or otherwise, to perform the agreement in whole or in part due to force majeure, Buitenleven kamperen may, after becoming aware of the impossibility of performing the agreement, submit a proposal for change (for different accommodation/a different period). The suspension of the fulfilment of obligations by Buitenleven kamperen is permitted if circumstances beyond the control of Buitenleven kamperen arise.

Force majeure on the part of Buitenleven kamperen exists if it is prevented, in whole or in part, temporarily or otherwise, from performing the agreement due to circumstances beyond the control of Buitenleven kamperen, including epidemics, quarantines, government measures, threat of war, strikes, blockades, fire, excessive rainfall rendering the camping site unusable, or other disruptions or events.

Complaints

Despite our care and efforts, you may feel that you have a justified complaint regarding your holiday accommodation. You must report this complaint on site to the management of the accommodation.

VAT rates

All rates quoted include VAT at the low rate applicable in the Netherlands (9%).

Personal data

Under the conditions set out in the Personal Data Protection Act and the European Data Protection Regulation, you have the right to access, rectify and object at any time if the processing is not essential for making the booking. More information about this can be found in our [privacy statement](#).

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Despite the constant care and attention we devote to the composition of this site, it is still possible that certain information is incomplete or incorrect. The Buitenleven kamperen website is compiled and kept up to date with the greatest possible care. Buitenleven kamperen cannot be held liable for any damage caused by incorrect information. Changes and printing errors in data, rates and offers are expressly reserved.